Miele



Miele Professional Laundry & Dishwashing **Product Range**



About CAS Duncan

CAS Duncan has over 50 years of serving Aberdeen and Aberdeenshire in the sales and servicing of domestic and commercial appliances.

CAS Duncan work closely with Professional Partnership began. Their team will carry out the installation of the equipment as well as any ongoing maintenance or repairs that you might need in the future.

Their wide range of customers Miele, being a partner since the Miele include Aberdeenshire Councils, the NHS, private care homes and the hospitality sector. CAS Duncan are proud to work with Miele to offer the best possible equipment and service.



66 The machines have proven to be reliable and due to their longevity, provide many years of usage, even though they were heavily used in our laundries.

Barbara Beattie Castlehill Housing Association











References



Client: Castlehill Housing Association



66

I would definitely encourage other housing associations to invest in Miele Professional as the quality of the appliances have meant great results

Castlehill Housing Association re-invests in Miele machines after decades of service

Castlehill Housing Association is a registered charity and social landlord that provides affordable, rented homes. The association plays a significant role in improving the quality of life for many families and individuals.

With over 1,900 properties, it is important that there is a consistent standard of cleanliness across the thousands of sheets and towels, meaning high quality laundry equipment is needed to cope with the demand.

The association has been a loyal advocate of trusted German brand, Miele Professional, for over 20 years. When the old equipment needed upgrading after decades of use, the management committee decided

once again to invest in Miele Professional machines to equip their laundries with efficient and effective appliances.

The committee consulted its local dealers, CAS Duncan in Aberdeen to source the machines. After conducting a thorough site assessment, the CAS Duncan team recommended that the Castle Hill Housing Association invest in the compact Miele Professional Little Giant range.

Speaking about her experience with the new machines and installation, Barbara Beattie of Castlehill Housing Association said:

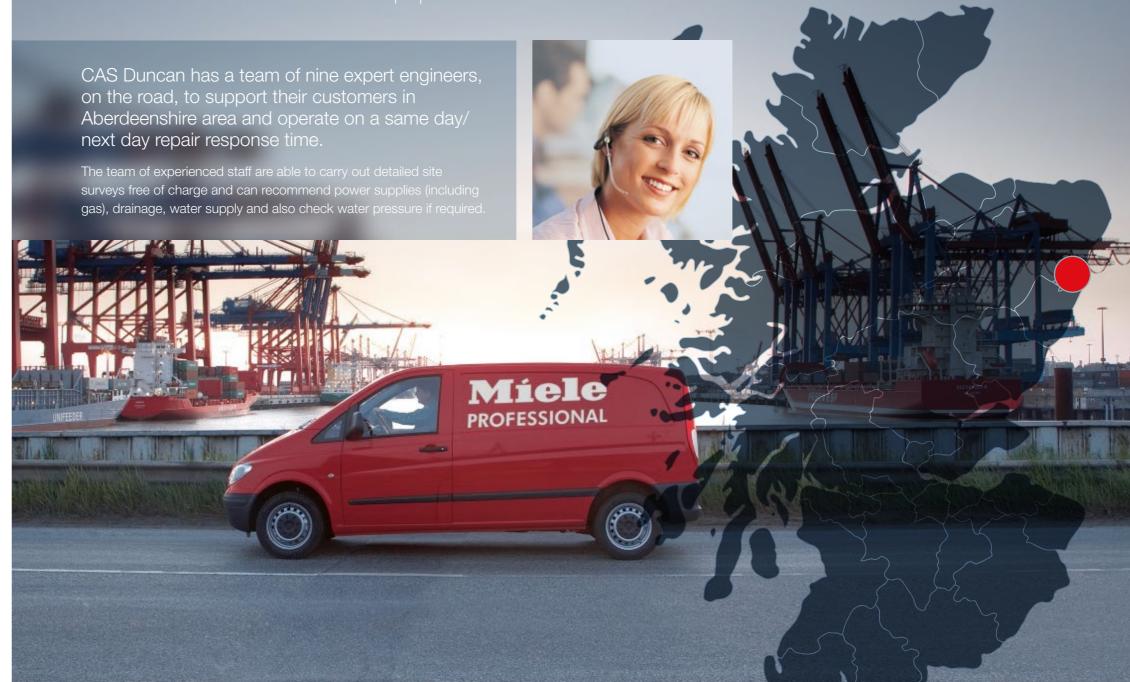
"We are so impressed by Miele Professional. The previous products we had lasted for decades, which is why there was no doubt we would replace them with the same brand. The machines have proven to be reliable and due to their longevity, provide many years of usage, even though they were heavily used in our laundries."

"CAS Duncan provided an excellent service at installation and immediately attends any repairs required to ensure that our tenants are not inconvenienced by loss of laundry services."

"I would definitely encourage other housing associations to invest in Miele Professional as the quality of the appliances have meant great results, with equipment that is built to last."



CAS Duncan Support & Service



Partnered with Miele

What does a Miele Approved Partner mean?

In 2001, Miele established the Miele Professional Partnership – choosing to sell laundry and dishwashing products to customers through a network of approved Partners. The reasons for this are to provide the customer with a fast, local solution.

CAS Duncan is an approved Partner, meaning that they undergo Miele product and service training and they are able to sell, install, commission and service any Miele Professional product.

What are the benefits to CAS Duncan customers?

By Miele selling in this way, our customers are able to buy the quality of Miele products, with the reassurance that they will receive the personal support and knowledge from CAS Duncan.

Miele

This is to certify that



is an

Approved Miele Sales & Service Partner

Authorised by Sam Bailey



Product range contents

08-13

Washer-Extrac

LITTLE GIANTS

PW 6055 Vario

PW 6065 Vario

PW 6080 Vario

PWT 6089 Vario PW 5105 Vario

BARRIER WASHERS 13

11-32 KG

PW 6323

8-10 KG

14-1

tors	Tumble Dryers	S	Ironers
10	LITTLE GIANTS	16	ROTARY
	PT 5135 C PT 5137 WP		HM 16-80 HM 16-83
	PT 7135 C Vario		FLATWORK
11	PT 7136 Vario PT 7137 WP		PM 1210 PM 1214
	8-10 KG	17	PM 1217
	PT 7186 Vario PT 8203 WP		PM 1318
12	10-13 KG	17	PM 1418
	PT 8253 PT 8257 PT 8257 WP		PM 1421 PM 1621 PM 1625 PM 1630
	12-15 KG	17	PM 1635
	PT 8301 PT 8303		PM 1825 PM 1830
	13-16 KG	10	T IVI 1000

16-20 KG

20-25 KG

32-40 KG

20-25

s		Dishwashers		
Y	22	PROFILINE	28	
30 33		PG 8130 PG 8130 U		
ORK	22	PG 8130 i PG 8132 SCi XXL		
) 4		PG 8133 SCVi XXL PROFESSIONAL	29	
7 3 3 1	23 24	PG 8055 - Speed PG 8056 - Speed Plus PG 8058 - Brilliant PG 8059 - Hygiene		
		TANK	30	
5)		PG 8164 - BrilliantCompact PG 8165 - UniversalCompa		
ō	25	PG 8166 - Universal		
5)		PG 8172 - Performance		

26-30





Washer-Extractors

Miele Professional's laundry technology guarantees hygienically clean laundry.

Patented Honeycomb Drum

Ensures the gentle care of fabrics combined with first-class cleaning and drying performance.

Award winning Environmental Technology

All Miele Professional washing machines have recently been approved for inclusion on the Water Technology List for improved water efficiency.

Highest G-Force

A G-Force of up to 526 occurs during extraction, reducing drying times, energy costs and extending the life of the garment.

Large range of capacities catering for a wide market

- 5.5 to 32 kg drum volumes for washer-extractors
- Specially designed machines for washing mops and cloths
- Barrier machines for care homes and hospitals

WRAS Approved

Washing machines are compliant with machinery guidelines and WRAS approved for reassurance.

Barrier Washers

Miele Professional barrier machines offer optimum physical separation between unclean and clean sides in care homes and hospitals. preventing contamination of laundry.

LITTLE GIANTS

PW 5062 PW 6055 Vario PW 6065 Vario PW 5064 Mopstar 60

8-10 KG

PW 6080 Vario PWT 6089 Vario PW 5105 Vario

11-32 KG

PW 811 PW 413 PW 413 Mopstar 130 PW 814

PW 418 PW 818 PW 6241 PW 6321

BARRIER WASHERS

PW 6163 PW 6243 PW 6323

Control Panels

The variety of Miele interface controls for our products are all designed to be easy to use and ensure maximum efficiency during the cleaning cycle.







Profitronic L Vario:

left display to enable the user to manage their time efficiently. Wide range of standard programme ll as a number of special programmes such as table linen, pillows and outerwear and reproofin eature of four short cut keys for most popular programmes on the Plus version.

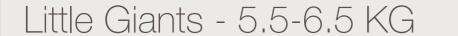
Profitronic M:

unction selector and user navigation scree n. 199 programme slots. ctor or 6 short cut buttons. Freely programmable programme

Profitronic D:

Profitronic D controls provide programmes catering for the entire spectrum of laundry care requirements. A text display and 6 direct-access buttons facilitate ease of use and fast programme selection. The most frequently used programmes are assigned to buttons 1-6 and are ac of a single button. Further programmes are accessed by pressing and holding bu parameters such as temperature and spin speed can be selected manually before the start of eac programme. Similarly, current load sizes can be entered to reduce water, energy and de consumption accordingly.

WASHER-EXTRACTORS









8-10 KG Washer-Extractors







Product Code



PW 5062



PW 6065 Vario



PW 5064 Mopstar 60



PW 6080 Vario



Canacity (ka)
Capacity (kg)
Dimensions: H/W/D (mm)
Net Weight (kg)
Heating
Controls
Spin Speed (rpm)
G Factor
Residual Moisture (%)
Drainage
Electric Requirements: 230V
400V

Other Comments

(kg)	
mm)	
(kg)	
ating	
trols	
rpm)	
ctor	
e (%)	
nage	
30V	

			-
6.5	5.5	6.5	6.5
850/595/725	850/595/725	850/595/725	850/595/725
109	106	109	105
Electric	Electric	Electric	Electric
Profiline B Plus	Profitronic L Vario	Profitronic L Vario	Profiline MOP
1400	1400	1400	1400
526	526	526	526
49	49	49	25
Drain Pump	Drain Pump	Drain Pump or Dump Valve	Dump Valve
•	•	•	•
_	•	•	_

6.5	
850/595/725	
105	
Electric	
Profiline MOP	
1400	
526	
25	
Dump Valve	
•	
-	
Stackable	

		•
	8	8
020/700/727	1920/692/763	1920/692/763
40	240	180
Electric	Electric	Electric
Profitronic L Vario	Profitronic L Vario	Profitronic L Vario
300	1300	-
20	520	-
9	49	-
Orain Pump or Dump Valve	Drain Pump	-
	•	•
	•	•

PWT 6089 Vario

Washer - PWT 6089

PW 5105 Vario
10
1020/700/827
148
Electric
Profitronic L Vario
1100
370
54
Drain Pump or Dump Valve
•

Stackable

PW 6055 Vario

Stackable Available in white or stainless steel* *Drain pump only

Special Programmes for mop head washing

Communication module slot

Communication module slot

Communication module slot

Dryer - PT 7189

Communication module slot

WASHER-EXTRACTORS









13-14

266

Electric

Profitronic D Mop

PW 413 Mopstar 130 PW 814



18-20

950









PW 6321

1640/1085/1272

Profitronic M

Dump Valve

electric versions

1000

50

Electric, Gas or Steam



PW 6163

1718/1153/1070

630

Electric

1025

400

Profitronic M



PW 6243

1718/1384/1070

820

50

Electric

Profitronic M

Dump Valve

16-32 KG Barrier Washer-Extractors



PW 6323

1718/1605/1070

860

975

360

Electric

Profitronic M

Dump Valve

Capacity (kg)	
Dimensions: H/W/D (mm)	
Net Weight (kg)	
Heating	
Controls	
Spin Speed (rpm)	
G Factor	

Residual Moisture (%) Drainage Electric Requirements: 230V

Product Code

400V

Other Comments

PW 811	PW 413
11-12	13-14
1352/799/940 (827*)	1352/799/1010 (8
257	266
Electric or steam	Electric
Profitronic M	Profitronic D
1150	1025
460	360
45	50
Dump Valve	Dump Valve
-	-
•	•

Communication module slot

* Depth by removing panels and protruding parts

Communication module slot

Data shown is for the

electric versions

360 >25

Special programmes for mop head washing * Depth by removing panels and protruding parts

* Depth by removing panels and protruding parts

Dump Valve Communication module slot

1452/924/850 (757*)

Electric or steam

Profitronic M

14-16

324

1075

Data shown is for the electric versions and protruding parts

* Depth by removing panels and protruding parts

PW 418 PW 818 18-20 1452/924/950 (857*) 1452/924/950 (857*) Electric or steam Electric Profitronic D Profitronic M 1075 Dump Valve Dump Valve

Communication module slot Communication module slot Data shown is for the electric versions * Depth by removing panels

> * Depth by removing panels and protruding parts

PW 6241 1640/1085/1265 Electric, Gas or Steam Profitronic M 1100 Dump Valve

Data shown is for the electric versions

Dump Valve Data shown is for the

Tumble Dryers

Miele Professional's laundry technology guarantees hygienically clean laundry.

Patented Honeycomb Drum

Ensures the gentle care of fabrics combined with first-class cleaning and drying performance.

Residual Moisture Control Dryers

Accurate sensors that measure moisture in the garments to reduce drying times and lower energy costs.

Award winning Environmental Technology

New and innovative Heat Pump dryers and H₂O dryers reduce energy costs by over 50%.

Highest G-Force

A G-Force of up to 526 occurs during extraction, reducing drying times, energy costs and extending the life of the garment.

Large range of capacities catering for a wide market

A capacity range of 6.5 to 40 kg drum volumes for our dryers meets the needs of businesses large and small.

H₂O Dryers

The H₂O dryer can be put to use wherever water is heated. This can take the form of an on-site cogeneration plant, district heating or alternative sources of energy where hot water is a by-product.



Little Giants - 6.5KG





8-10 KG COMPLIANT WITH MACHINERY GUIDELINE SUDDELINE SUD





COMPLIANT WITH MACHINERY GUIDELINE SUMMERS SUM





TUMBLE DRYERS



Available in white

Condenser model

Stackable



Available in white

Heat Pump model

Stackable









PT 7186 Vario

stainless steel



PT 8203 WP



PT 8257*

1400/906/852

Electric or Gas

Profitronic M

(Gas)

• (Electric)

10-13



PT 8301

1800/711/1089

139(EL) /145(G)

Electric or Gas

Profitronic B

Vented model

COP models available

12-15

Product Code
Capacity (kg)
Dimensions: H/W/D (mm)
Net Weight (kg)
Heating
Controls
Electric Requirements: 230V
400V

Other Comments

oae	P
y (kg)	6.5
(mm)	85
nt (kg)	60
eating	Ele
ntrols	Pro
230V	•
400V	-

PT 5135 C	PT 5137 WP	PT 7135 C Vario	PT 7136 Vario	PT 7137 WP
6.5	6.5	6.5	6.5	6.5
850/595/710	850/595/727	850/595/710	850/595/710	850/595/727
60	77	61	58	77 (79 stainless steel)
Electric	Electric	Electric	Electric	Electric
Profiline L	Profiline L	Profitronic L Vario	Profitronic L Vario	Profitronic L Vario
•	•	•	•	•
-	-	-	•	-

Stackable

Condenser model

Available in white or stainless steel

	<u> </u>
•	-
Available in white or stainless steel Stackable Vented model	Available in white or stainless steel Stackable Heat Pump model

8	8-10*	10-13
1020/700/763	1800/711/1075	1400/906/852
77	202	149
Electric, Gas	Electric	Electric or Gas
Profitronic L Vario	Profitronic B Plus	Profitronic B Plus
•	-	• (Gas)
•	•	• (Electric)
Vented model Available in blue or	Heat Pump integrated	Communication module slot

*1:25 - 1:20kg

		C
		n
		Е
		١.

Communication module slot Blue Vented

PT 8253

Communication module slot Blue (Gas only)/ Stainless Steel Vented

Heat-Pump unit dimensions (H/W/D):1370/906/433

PT 8257 WP

1400/906/1218

10-13*

Electric

Profitronic M

* 1:25 - 1:20kg

_	u	

PT 8303

1800/711/1089

139(EL) /145(G)

Electric or Gas

Profitronic B Plus

Vented model

12-15

*Image shown

13-16 KG **TUMBLE DRYERS**



COMPLIANT WITH MACHINERY GUIDELINE SOMMERCE SOMM



20-25 KG



COMPLIANT WITH MACHINERY OUIDELINE SOURCES SOURCE SOU

PT 8803

1640/1206/1384

Profitronic B Plus

286 (EL), 287(G), 318 (S,HW)

Electric, Gas, Steam or HW

32-40

















Capacity (kg)
Dimensions: H/W/D (mm)
Net Weight (kg)
Heating
Controls
Electric Requirements: 230V
400V

Product Code

Other Comments Communication module slot Vented with

1400/906/1035 166 (EL), 169 (G, HW) Electric, Gas or HW • (Gas) • (Electric)

AirRecycling system HW (Hot Water) version for H₂O model

PT 8333

13-16

PT 8337* 13-16 1400/906/1035 166 (EL), 169 (G, HW) Electric, Gas or HW Profitronic M

Profitronic B Plus (Gas) • (Electric)

> Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

*Image shown

Heat-Pump unit dimensions (H/W/D):1370/906/433

* 1:25 - 1:20kg

PT 8337 WP

1400/906/1401

13-16*

164

Electric

Profitronic M

Communication module slot Vented with AirRecycling system

HW (Hot Water) version for H₂O model

PT 8403

1400/906/1164

Profitronic B Plus

192 (EL), 190 (G), 217 (S, HW)

Electric, Gas, Steam or HW

16-20

Communication module slot Vented with AirRecycling system HW (Hot Water) version for H₂O model

*Image shown

PT 8407*

1400/906/1164

Profitronic M

192 (EL), 190 (G), 217 (S, HW)

Electric, Gas, Steam or HW

16-20

•

PT 8503	PT 8507
20-25	20-25
1640/1206/1018	1640/1206/1018
239 (EL), 240 (G), 265 (S, HW)	239 (EL), 240 (G), 265 (S, HW)
Electric, Gas, Steam or HW	Electric, Gas, Steam or HW
Profitronic B Plus	Profitronic M
-	-
•	•

HW (Hot Water) version for H₂O model

Communication module slot HW (Hot Water) version for H₂O model Communication module slot HW (Hot Water) version for H₂O model Communication module slot HW (Hot Water) version for H₂O model

*Image shown

PT 8807*

1640/1206/1384

Profitronic M

287 (EL,G), 318 (S,HW)

Electric, Gas, Steam or HW

32-40

Commercial Ironers

Smooth, crease-free finish

Optimum laundry finish

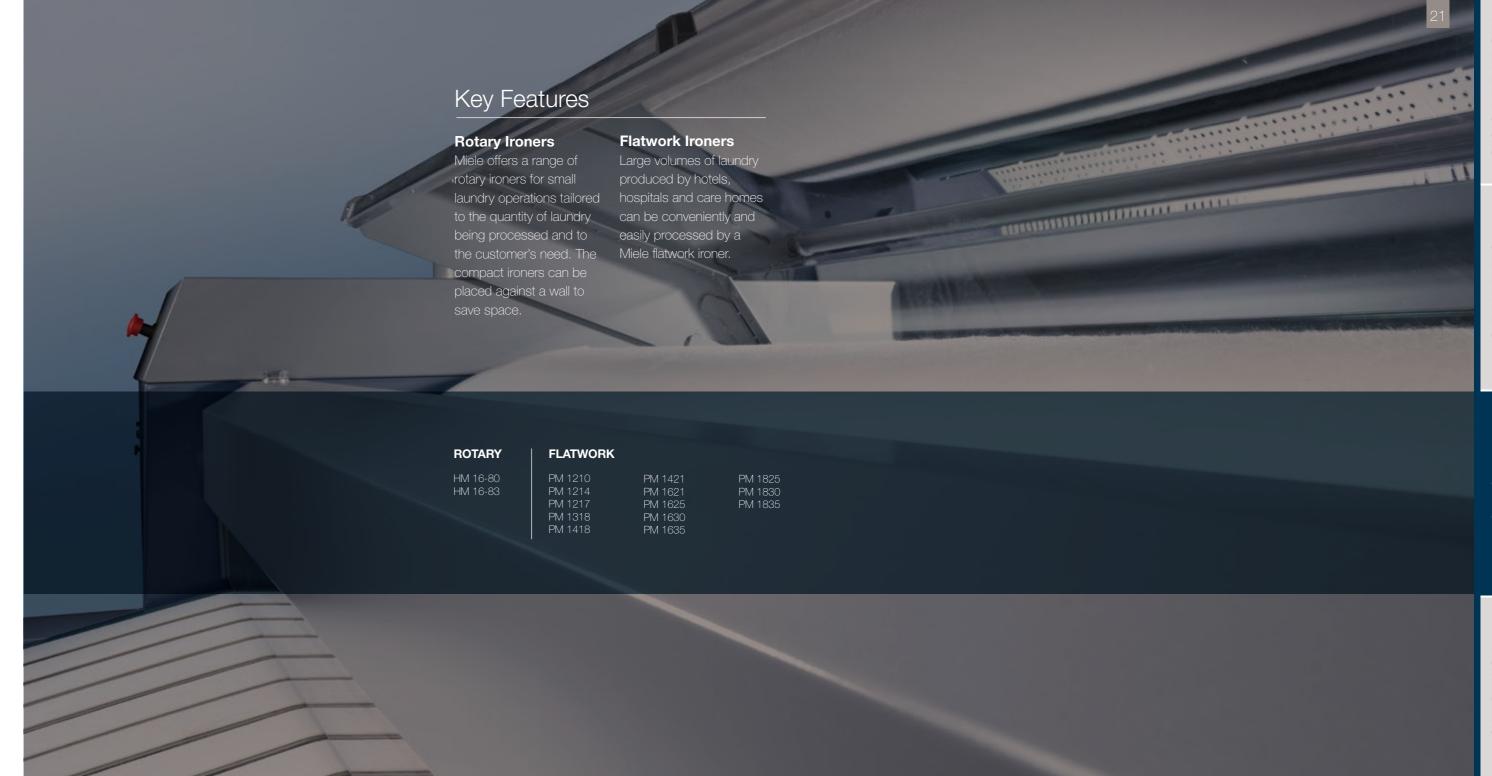
Miele rotary ironers are just the machines for a perfect finish on workwear and table linen: simple, fast and economical. In hotels and restaurants, perfectly laundered textiles help keep up appearances. Alongside guaranteeing a perfect finish, rotary ironers are above all simple and safe to use. Roller speed is infinitely selected temperatures and roller speeds are all selectable using a rotary selector. Roller rotation can be stopped at any time by pressing the footswitch. The ARAMID cloth and the aluminium trough ensure efficient results.

The patented automatic finger guard stops the roller in its tracks and retracts the heater plate in the event that anything enters the gap between the roller and the trough. During power failures, the heater plate can be released easily to remove trapped items.

High Performance

Our high-performance flatwork ironers are able to process more than 200 kg of laundry per hour, equating to more than a tonne of laundry per day. These large ironers can be controlled and monitored from their central display, making them safe and easy to use. Contact pressure, and can be saved with password protected user levels. The display also shows cleaning and waxing reminders when due.

Model designations PM 16 and PM 18 are available with electric, gas and steam heating and the touch display shows all the machine parameters at a single glance, allowing the ironer to adapt fast to everyday working conditions.



IRONERS









HM 16-80







PM 1214

210

1400

Electric

1032/1979/650

Return Feed



PM 1217

250



PM 1318

300



PM 1418

Electric or Gas

1318/2576/1150

365

1750

Product Code
Roller diameter (mm)
Roller width (mm)
Heater plate
Throughput according to DIN 11902 (kg/h):
Residual moisture 15%
Residual moisture 20%
Residual moisture 25%
Electric Requirements: 230V
400V
External dimensions H/W/D (mm)

Other Comments

(mm)	160
mm)	830
olate	Electric
kg/h):	
15%	
20%	13
25%	
230V	•
100V	-
mm)	959/985/380

lding frame
eam Facility
turn Feed

160	160	210
830	830	1000
Electric	Electric	Electric
		30
13	15	
•	•	•
_	-	•

960/1050/380

Return Feed

HM 16-83

1	Return Feed

1032/1579/476

PM 1210

1660	1750
Electric	Electric or Ga
60	75(EL)/53.7 (0
-	-
•	•
1110/2238/650	1318/2576/1
Return Feed and Through Feed	Through feed (op

hrough feed (option of return feed module for existing machines)	
Return feed (new machines, electric model only)	

Through feed (option of return feed module for existing machines)
Return feed (new machines, electric model only)

IRONERS

Flatwork Ironers









Roller diameter (mm)
Roller width (mm)
Heater plate
Throughput according to DIN 11902 (kg/h):
Residual moisture 25%
Electric Requirements: 230V
400V
External dimensions H/W/D (mm)

Other Comments

Product Code

PM 1421	PM 1621	PM 1625	PM 1630	PM 1635	PM 1825	PM 1830	PM 1835
365	585	585	585	585	790	790	790
2040	2100	2500	3000	3500	2500	3000	3500
Electric or Gas	Electric or Gas	Electric, Gas or Steam	Electric, Gas or Steam	Electric, Gas or Steam	Electric, Gas, Steam	Electric, Gas or Steam	Gas or Steam
96(EL)/70 (G)	115 (E/G)	130(EL,G)/135(S)	145(EL,G)/165(S)	160(EL,G)/190(S)	165 (EL,G,S)	200 (EL,G,S)	235 (G/S)
-	-	-	-	-	-	-	-
•	•	•	•	•	•	•	•
1318/2866/1150	1970/3290/1840	1970/3690/1840	1970/4190/1840	1970/4690/1840	1970/3690/2044	1970/4190/2044	1970/4690/2044

Through feed (option of return feed module for existing machines) Return feed (new machines, electric model only)

Dishwashers

Miele Professional's range of commercial dishwashers meet the needs of the most stringent commercial and care environments

Efficient

Extremely short programme cycles capable of completing full freshwater wash cycles in as little as 5 minutes.

Environmentally friendly

Intelligent programmes can be customised to optimise energy and water consumption.

High performance

Miele's unique freshwater system operates with fresh water in every cleaning cycle achieving high hygienic standards and low energy usage. Hygienic cleanliness is achieved with high rinse temperatures in excess of 80 degrees.

Dependable

All machines are compliant with machinery guidelines and the freshwater dishwashers are WRAS approved for reassurance.

Recommended

Our dishwashers are recommended by Riedel as the perfect machines to wash their delicate glassware.

Key Features

Profiline:

dishwashers have

short cycle times,

performance and

making them perfect

showrooms and ever

Professional:

SPEED

The **PG 8055 SPEED** and PG 8056 SPEEDPlus

are the fastest commercial dishwashers using the fresh water circulation system and are ideal for hotels, restaurants, clubs and schools. With its shortest wash cycle of just the fresh water circulation 5 minutes it can wash up to system are unique to Miele 456 plates an hour.

BRILLIANT

need to polish glassware a RO water system. This feature combined with Professional.

The PG 8058 BRILLIANT

making and nursery

HYGIENE

PG 8059 HYGIENE

its uncompromisina exception hospitals, nursing homes

Tank:



UNIVERSALcompact

Miele Professional Tank system dishwashers have fast cycle times with a maximum theoretical throughput of up to 3234 glasses or 1296 plates per hour, making them perfect for the demands placed on hotels, restaurants, pubs and bars.

PROFILINE

PG 8080 PG 8080 U PG 8081 i PG 8082 SCi PG 8083 SCVi

PROFESSIONAL

PG 8055 - Speed PG 8056 - Speed Plus PG 8058 - Brilliant

PG 8059 - Hygiene

TANK

PG 8164 - BrilliantCompact PG 8165 - UniversalCompact

PG 8166 - Universal PG 8172 - Performance

UNIVERSAL

DISHWASHERS

ProfiLine Dishwashers

PG 8130 U

805/598/570

Built under dishwasher

(without laminate lid)

Freshwater system

Auto Open



Professional Dishwashers











SPEED











HYGIENE

mer	480	-	

PG 8130

845/598/600

Freestanding unit

Freshwater system

82°C

Auto Open



PG 8130 i

805/598/570

Integrated dishwasher

Freshwater system

Auto Open



PG 8132 SCi XXL

Integrated dishwasher

Freshwater system

82°C

Auto Open

845/598/570



PG 8133 SCVi XXL	PG 8055	PG 8056	PG 8058	PG 8059	
845/598/570	835/600/600	835/600/600	835/600/600	835/600/600	
56	63	63	63	63	
Fully integrated	Freestanding unit	Freestanding unit or built under (PG 8056U)	Freestanding unit	Freestanding unit	RONE
Freshwater system	Freshwater system	Freshwater system	Freshwater system	Freshwater system	H.
17	9	6 at 55°C	6 at 55°C	6 at 85°C	
14	200	380	380	380	
8	9	f1	11	11	
82°C	70°C	70°C	85°C	85°C	
Auto Open	Easy Open	Easy Open	Auto Open	Auto Open	

Product Code

Dimensions: H/W/D (mm) Net Weight (kg)

Dishwashing system Shortest programme cycle (mins from*) Plate capacity (plates/h) Dishwashing programmes Final rinse temperature Door lock

.....

DISHWASHERS



Product Code

Dimensions: H/W/D (mm) Dishwashing system Shortest programme cycle (secs) Capacity /hr Baskets/hr

Dishwashing programmes

Tank Dishwashers

BRILLIANTcompact









UNIVERSALcompact





PERFORMANCE

			•
PG 8164	PG 8165	PG 8166	PG 8172
725(760)/460/617	725(760)/600/617	820(855)/600/617	1515 (1995) /635/750
Freestanding/built under	Freestanding/built under	Freestanding/built under	Freestanding/Throughfeed
Tank system	Tank system	Tank system	Tank system
45	55	55	50
1600 glasses or 600 plates	3234 glasses or 882 plates	1188 plates	1296 plates
80	66	66	72
3 + 4 additional programmes	3 + 4 additional programmes	3 + 4 additional programmes	3 + additional programmes

_ Miele History & Innovation

Innovation has been at the heart of Miele's success for over 100 years

From the first fully automatic washing machine to the latest energy and water saving technology, we lead the way. When you buy a Miele machine you benefit from innovative, intelligent solutions that deliver reliable results.

Our drive to innovate is independently recognized too we've won awards for everything from design through to the way we apply technology. When we design a new machine we think about how we can make it better - the details we can change to improve performance, increase efficiency and deliver the best results.

Innovation doesn't end with our products either - we're always looking at ways to improve the service we give to our customers, listening to you and being responsive to ensure that we're delivering the products you need.



Sustainable, cost effective performance

Because you don't want to worry about the impact of rising energy prices, we have developed all of our products to lead the market for energy and water efficiency. At the heart of all our product design is sustainable, cost-effective performance that achieves optimum results.

Our machines last longer too, so you will replace them less often, minimising environmental impact and disposal costs. When a product does come to the end of its life, most of it is easily recyclable - so from start to finish we are ensuring maximum sustainability.

Our machines offer many characteristics which significantly contribute to sustainability: low consumption (of energy, water and chemical substances), a high proportion of recyclable materials and secondary raw materials and environmentally friendly procedures.

In addition, all European company locations are certified to ISO 9001, ISO14001, OHSAS 18001 and SA 8000 standards.

Our machines last longer, so you will replace them less often, minimising environmental impact and disposal costs.



2 emissions kWh energy saving per e 2000 our new office in Güt 2004

Miele has been a member of the UN Global Compact, an initiative promoting sustainability in businesses since 2004



Miele's stated aim is to develop efficient and durable products with the smallest ecological footprint possible, from production to use and disposal.



Product development

- Compliance with legislation and directives (e.g. EcoDesign requirements for ErPs)
- Integrated product policy
- Consideration of stakeholder requirements
- Selection of material with an aim to use secondary raw materials and achieve a high recyclability and, as a consequence, great resource efficiency

Producti

- Environment and energy management
- Use of best available techniques
- Avoidance of critical substances

Transport and logistics

- Short transport routes
- Transport bundling
- Efficient utilisation of freight space
- Use of low-emission transport

Usage phase

- Low consumption levels
- Long product life
- Qualified maintenance and repair service

Disposal

- Legal compliance (WEEE, RoHS)
- Commitment to optimising recycling processes/increasing recycling quota

Miele's global reputation for reliability is no accident.

All our products undergo meticulous testing to simulate over ten years of continuous and rigorous use.

At Miele we are renowned for the build quality of our range and we rigorously endurance test all of our products during their development. When we say rigorously we really do mean it, for example our laundry products are tested to run for up to 30,000 hours - that is a lot of clean sheets, towels or mop heads.

Every product we manufacture goes through an endof-line test too, before passing quality control; we pay attention to the details so that you don't have to.

We are committed to our products, response times, deliveries and installs being correct first time. All of this means machines that deliver outstanding reliability, long product lifecycles and low running costs. An investment in Miele results in long-term cost savings and peace of mind.

Miele Professional. Immer Besser

Miele Quality Pledges



Our washing machines are tested to

30,000 cycles

that's the equivalent of 8 cycles a day, 7 days a week for over 10 years



The doors on our dishwashers are opened and closed

00,000 times



The on/off switch on our washing machines and tumble dryers is tested to operate

100,000 times



The doors on our washing machines are opened, closed, locked and unlocked

60,000 times



Our **tumble dryers** are tested to

40,000 cvcles



The detergent dispenser flap on our **washing machines** is opened and closed

30,000 times



All our PM range ironers are tested to operate for up to

20,000 hours



Our **dishwashers** are tested to

12,000 cycles



The fluff flap on our **tumble dryers** is opened and closed

10,000 times



All our **tumble dryers'** central bearing and support rollers operate for more than

20,000 hours

Miele



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